

GROUP QUALITY POLICY STATEMENT

This Quality Statement is approved by the Board of Directors of e Faraday Group Limited, hereon named eFaraday Group.

The eFaraday Group aims to be one of the UK's leading independent providers of EVSE (Electric Vehicle Supply Equipment) products and services.

The eFaraday Group intends to be aware of and comply at all times with all applicable regulatory, industry and client requirements and will:

- Evaluate such applicable legal requirements and input this to management review
- Meet the requirements of ISO 9001:2015, BS 7671:2018 + A1:2020, IET Codes of Practice, Industry agreed Codes of practice, any relevant product standards, relevant British & European Standards and applicable legal requirements
- Ensure that this policy is communicated within the company and that all employees understand that compliance with this policy is required
- Provide sufficient resources and leadership excellence that results in ongoing improvement of our ISO 9001:2015 quality management system
- Continually improve our performance, setting relevant objectives and targets as part of our overall business strategy and using factual information in our decision making
- Provide information, instruction, training and supervision for all employees
- Ensure all employees are competent to complete their tasks and are fully involved in the ongoing development of our processes
- Reduce unproductive time, rectifications, customer returns and complaints
- Seek the views of our customers in order to enhance mutually beneficial relationships;
- Review and revise this policy as necessary at regular intervals

Signed:



Pete Holland, Group Operations Director
 Date: 02/02/2021
 Review Date: 02/02/2022